



Cleaning Service Agreement

Cathy's Cleaning reserves the right to re-evaluate rates at any time based on the time it is taking to perform our service to meet the client's standards.

Please make sure that we can enter your home, either by providing us with a key, a code, or leaving a door open. We reserve the right to charge you the minimum charge of \$84.00 (equal to our minimum of 3 hours of cleaning) if we receive less than a 12 hour notice for skips, cancellations, or if our staff is unable to gain entry.

Cathy's Cleaning has a minimum of 3 hours on every job. You keep us busy for that long or you will be billed for that amount.

Clients will be billed after each cleaning.

Payment for move-out cleans and one-time cleans will require a credit card provided before the actual cleaning.

All bank charges incurred due to Non Sufficient Funds will be passed on to the client at the flat rate of \$35 per occurrence.

While we make every effort not to break items, accidents do happen. Identical replacement is always attempted but not guaranteed. For this specific reason, we request all irreplaceable items (whether monetarily or sentimentally valued) NOT be cleaned by our staff. Cathy's Cleaning must be notified within 48 hours of service if damage is discovered.

If we are specifically requested to clean inside a hutch/china cabinet, dust any computer equipment or wash dishes, the client agrees not to hold Cathy's Cleaning or any of its employees responsible for damage to any article or component.

Please note that we are a cleaning service and "picking up" of children's toys, laundry, clothing, etc. is not included in the quoted price. Please ensure we are able to clean, in other words, if we can't see the floor, we can't vacuum it.

Cathy's Cleaning is not responsible for damage due to faulty and/or improper installation of any item. All surfaces (i.e., marble, granite, etc.) are assumed sealed and ready to clean without causing harm.

Cathy's Cleaning cannot clean any type of bio hazard.